

3rd Party Analyst Validation



Pulse Performance Management Survey:

Key Vendors and Essential Strategies for Your Budgeting, Planning, Reporting and Consolidation Systems

Customer Satisfaction (out of 5.00)

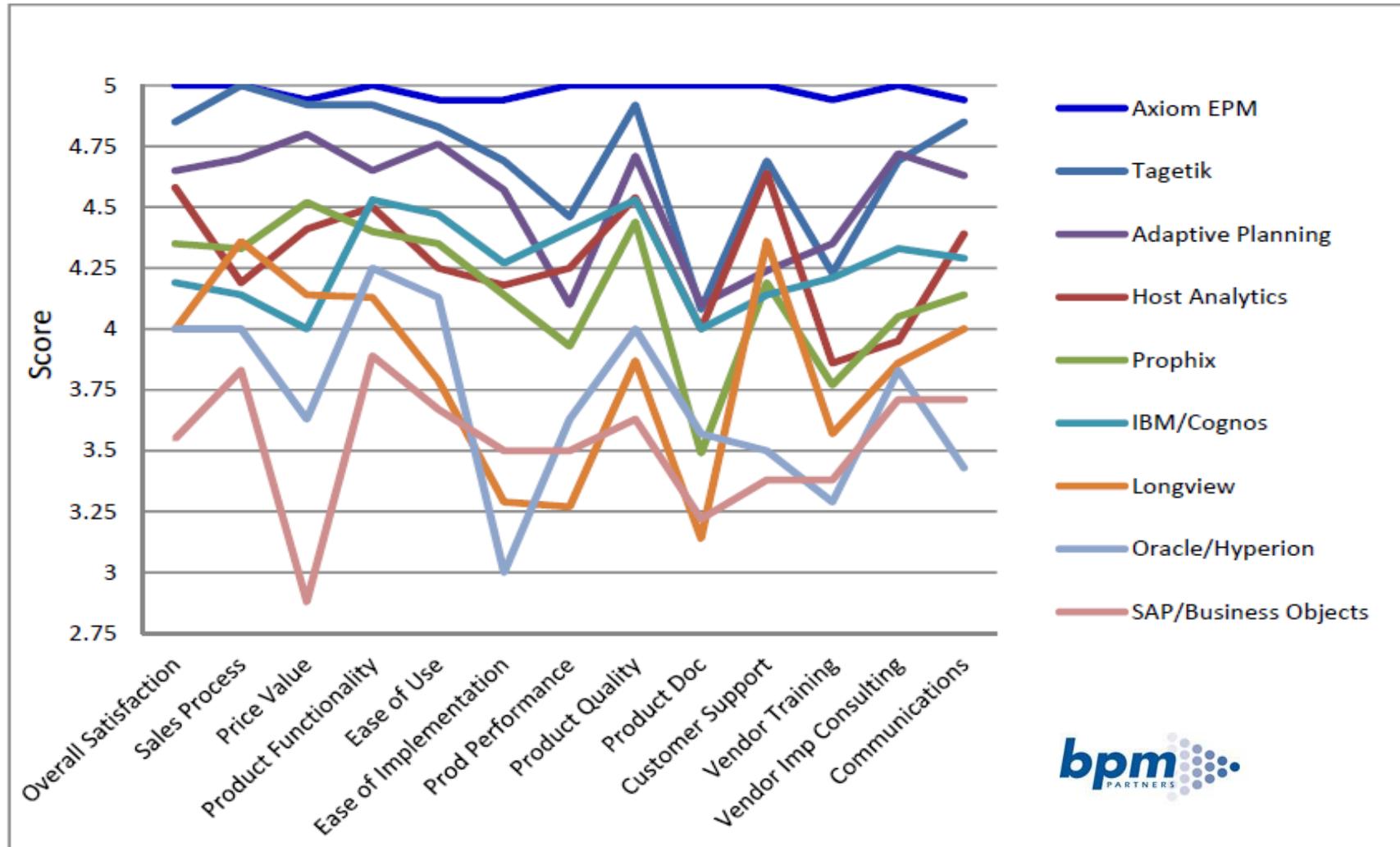
Overall: 5.00

| Sales | Price | Func | Use | Impl | Speed | Quality | Doc | Supp | Train | Conslt | Comms |
|-------|-------|------|------|------|-------|---------|------|------|-------|--------|-------|
| 5.00 | 4.94 | 5.00 | 4.94 | 4.94 | 5.00 | 5.00 | 5.00 | 5.00 | 4.94 | 5.00 | 4.94 |

“We’ve been doing this for ten (10) years, and this is the **first time anyone has ever gotten a perfect score**. And it’s not like only one or two of their customers rated them; I would say about a quarter to a third of their customer base were involved in providing customer satisfaction ratings. **Clearly their customers love them...**”

Highest Customer Ratings Survey

Detailed Customer Satisfaction Scores for BPM Partners Core Vendors

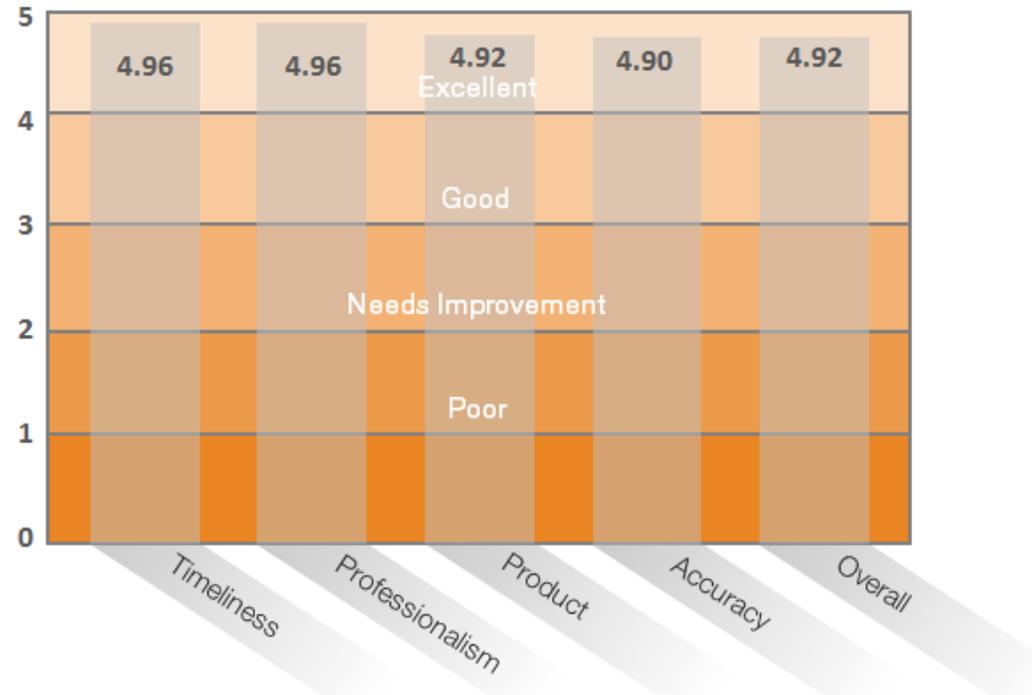


Customer Experience

Our Commitment to Customers

- Award winning implementation and support services
- Direct access support (e-mail, phone), 24/7 programs
- Customer-driven product organization
- Foster a strong user community

“the customer service for Axiom EPM is hands down an industry standard . . . I have never had such a strong partnership with a customer service organization as I have with Axiom.”



100% Client Retention

Erin Lavelle
SVP Finance

